

105年第4季房地產消費糾紛原因統計表(106.01)

| 糾紛原因／縣市別 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 合計 | | |
|----------|-------|--------|------|-------|----------------|------|------|--------|---------------|------|------|------------|-------------|--------------|-----------|--------------------|-------------|------|--------|-------|-------|--------|-----------|----------|------|------|--------|--------------|-------|--------|---------|------|--------|----------------|-----------|--------|---------|--------------|-----|-----|----|----|
| | 契約審閱權 | 隱瞞重要資訊 | 廣告不實 | 產權不清楚 | 定金返還(含斡旋金轉成定金) | 開工遲延 | 施工瑕疵 | 建材設備不符 | 工程結構及公共工程安全問題 | 交屋遲延 | 坪數不足 | 屋頂使用權與產權爭議 | 地下室使用權與產權爭議 | 法定空地使用權與產權爭議 | 建物不符容積率規定 | 對預售未售部分逕自變更設計，增加銷售 | 建商要求客戶繳回契約書 | 建商倒閉 | 停車位使用權 | 停車位面積 | 停車位價金 | 要約書之使用 | 仲介「斡旋金」返還 | 仲介公司欺罔行為 | 一屋二賣 | 賺取差價 | 服務報酬爭議 | 房屋說明書內容與現況不符 | 氬離子檢測 | 鋼筋輻射檢測 | 銷售人捲款潛逃 | 逃漏稅捐 | 有關稅費爭議 | 未提供要約書或斡旋金契約選擇 | 終止委售或買賣契約 | 房屋漏水問題 | 標的物貸款問題 | 未提供(交)不動產說明書 | 其他 | | | |
| 合計 | 12 | 35 | 25 | 5 | 30 | 0 | 40 | 4 | 8 | 16 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 2 | 12 | 2 | 0 | 1 | 17 | 5 | 1 | 0 | 0 | 19 | 3 | 46 | 63 | 7 | 5 | 121 | 488 | | | |
| 仲介 | 7 | 23 | 2 | 2 | 9 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 12 | 2 | 0 | 0 | 17 | 3 | 1 | 0 | 0 | 0 | 0 | 3 | 31 | 38 | 2 | 5 | 24 | 188 | | |
| 代銷 | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 10 | | |
| 建商 | 5 | 12 | 23 | 3 | 12 | 0 | 35 | 4 | 6 | 14 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 18 | 0 | 14 | 18 | 5 | 0 | 83 | 262 | | |
| 其他 | 0 | 0 | 0 | 0 | 6 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 14 | 28 | | |
| 臺北市 | 仲介 | | 2 | | 1 | | | | | | | | | | | | | | 1 | | | 1 | | | | 5 | | 1 | | | | | | 5 | 6 | | | 5 | 27 | | | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | | |
| | 建商 | 2 | 2 | 1 | | | 1 | 1 | | 3 | 2 | | | | | | | | 1 | | | | | | | | | | | | | | | 5 | | | | | | 10 | 28 | |
| | 其他 | | | | | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 2 | 3 | |
| | 小計 | 2 | 4 | 1 | 0 | 2 | 0 | 1 | 1 | 0 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 5 | 0 | 1 | 0 | 0 | 0 | 5 | 0 | 5 | 6 | 0 | 0 | 17 | 58 | |
| 新北市 | 仲介 | 3 | 2 | | | | | | | 1 | | | | | | | | | | | | | 1 | | | | | | | | | | | | | 2 | 5 | 1 | 1 | 8 | 24 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | 1 | 4 | 6 | | 3 | | 9 | | 3 | | | | | | | | | | | | | | | | | | | | | | | | 13 | | 5 | 1 | 2 | | 12 | 59 | |
| | 其他 | | | | | | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | | 6 | 11 |
| | 小計 | 4 | 6 | 6 | 0 | 3 | 0 | 13 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 7 | 7 | 3 | 1 | 26 | 94 | |
| 臺中市 | 仲介 | 3 | | 1 | | 1 | | | | | | | | | | | | | | | | | | | | | 5 | | | | | | | | | 6 | 1 | | | 1 | 18 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | | 1 | 6 | | 4 | | 10 | | 1 | 1 | 1 | | | | | | | | 1 | | | | | | | | | | | | | | | | | 3 | 4 | | | 32 | |
| | 其他 | | | | | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | | | | 3 | 9 | |
| | 小計 | 3 | 1 | 7 | 0 | 10 | 0 | 10 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 9 | 5 | 0 | 0 | 4 | 59 | |
| 臺南市 | 仲介 | | 1 | | | | | | | | | | | | | | | | | | | | 1 | | | | | | | | | | | | | | 5 | 8 | | | 17 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | | 3 | 3 | | 1 | | 9 | | | | 1 | | | | | | | | | | | | | | | | | | | | | | | | | 2 | 4 | | | 8 | 31 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | | | 1 | |
| | 小計 | 0 | 4 | 3 | 0 | 1 | 0 | 9 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 13 | 0 | 0 | 8 | 49 | |
| 高雄市 | 仲介 | 1 | 4 | | | 2 | | | | | | | | | | | | | | | | | 2 | | | | | | | | | | | | | 2 | 5 | | 1 | 8 | 29 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | | | | | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | | | 40 | 42 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | | | 1 | 2 | |
| | 小計 | 1 | 4 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 5 | 0 | 1 | 49 | 73 | | |

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|----------|-------|--------|------|-------|----------------|------|------|--------|--------------|------|------|------------|-------------|--------------|-----------|--------------------|-------------|------|--------|-------|-------|--------|-----------|----------|------|------|--------|--------------|-------|--------|---------|------|--------|----------------|-----------|--------|---------|--------------|-----|-----|----|
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| 合計 | 12 | 35 | 25 | 5 | 30 | 0 | 40 | 4 | 8 | 16 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 2 | 12 | 2 | 0 | 1 | 17 | 5 | 1 | 0 | 0 | 0 | 19 | 3 | 46 | 63 | 7 | 5 | 121 | 488 | |
| 仲介 | 7 | 23 | 2 | 2 | 9 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 12 | 2 | 0 | 0 | 17 | 3 | 1 | 0 | 0 | 0 | 0 | 3 | 31 | 38 | 2 | 5 | 24 | 188 | |
| 代銷 | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 10 | |
| 建商 | 5 | 12 | 23 | 3 | 12 | 0 | 35 | 4 | 6 | 14 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 18 | 0 | 14 | 18 | 5 | 0 | 83 | 262 | |
| 其他 | 0 | 0 | 0 | 0 | 6 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 14 | 28 | |
| 宜蘭縣 | 仲介 | | | | 1 | | | | | | | | | | | | | | | | | 1 | | | | | | | | | | | | | 5 | | | | | 7 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 小計 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 7 |
| 桃園市 | 仲介 | | 2 | | 4 | | | | | 1 | | | | | | | | | 1 | | | 1 | 3 | | | | | | | | | | | | | 3 | 6 | 1 | | 22 | |
| | 代銷 | | | | 3 | | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | | 5 | |
| | 建商 | | | 2 | 3 | | 2 | | | 4 | | | | | | | | | 1 | | | | | | | | | | | | | | | | | | 1 | | | 13 | |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 小計 | 0 | 2 | 2 | 0 | 10 | 0 | 3 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 8 | 0 | 1 | 0 |
| 新竹縣 | 仲介 | | | 1 | | | | | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | | 3 | |
| | 代銷 | | | | | | | | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | |
| | 建商 | 1 | | | 3 | | | 1 | 5 | 1 | | | | | | | | | | | | | | | | | | 2 | | | | | | | | | 3 | 1 | | 9 | 26 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 小計 | 1 | 0 | 1 | 3 | 0 | 0 | 0 | 1 | 7 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 9 | 30 |
| 苗栗縣 | 仲介 | | 2 | | 1 | | | | | | | | | | | | | | | | | | | | | | 2 | | | | | | | | | | | 1 | 1 | | 7 |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | | 1 | 5 | | | | | 2 | | 2 | | | | | | | | | | | | | | | | 1 | | | | | | | | | 2 | 2 | 1 | | 3 | 19 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 小計 | 0 | 3 | 5 | 1 | 0 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 1 | 3 | 26 |
| 彰化縣 | 仲介 | | | | | | | | | | | | | | | | | | | | | | 2 | | | | | | | | | | | | | | 2 | | | 4 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | | 1 | | | | | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | 1 | 4 | |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | 1 | |
| | 小計 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 2 | 9 |

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| 糾紛原因／縣市別 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 合計 | | | |
|----------|-------|--------|------|-------|----------------|------|------|--------|---------------|------|------|------------|-------------|--------------|-----------|--------------------|-------------|------|--------|-------|-------|--------|-----------|----------|------|------|--------|--------------|-------|--------|---------|------|--------|---------------|-----------|--------|---------|--------------|-----|-----|---|----|---|
| | 契約審閱權 | 隱瞞重要資訊 | 廣告不實 | 產權不清楚 | 定金返還(含斡旋金轉成定金) | 開工遲延 | 施工瑕疵 | 建材設備不符 | 工程結構及公共工程安全問題 | 交屋遲延 | 坪數不足 | 屋頂使用權與產權爭議 | 地下室使用權與產權爭議 | 法定空地使用權與產權爭議 | 建物不符容積率規定 | 對預屋未售部分逕自變更設計，增加銷售 | 建商要求客戶繳回契約書 | 建商倒閉 | 停車位使用權 | 停車位面積 | 停車位價金 | 要約書之使用 | 仲介「斡旋金」返還 | 仲介公司欺罔行為 | 一屋二賣 | 賺取差價 | 服務報酬爭議 | 房屋說明書內容與現況不符 | 氬離子檢測 | 鋼筋輻射檢測 | 銷售人捲款潛逃 | 逃漏稅捐 | 有關稅費爭議 | 未提供約書或斡旋金契約選擇 | 終止委售或買賣契約 | 房屋漏水問題 | 標的物貸款問題 | 未提供(交)不動產說明書 | 其他 | | | | |
| 合計 | 12 | 35 | 25 | 5 | 30 | 0 | 40 | 4 | 8 | 16 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 2 | 12 | 2 | 0 | 1 | 17 | 5 | 1 | 0 | 0 | 0 | 19 | 3 | 46 | 63 | 7 | 5 | 121 | 488 | | | |
| 仲介 | 7 | 23 | 2 | 2 | 9 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 12 | 2 | 0 | 0 | 17 | 3 | 1 | 0 | 0 | 0 | 0 | 3 | 31 | 38 | 2 | 5 | 24 | 188 | | | |
| 代銷 | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | |
| 建商 | 5 | 12 | 23 | 3 | 12 | 0 | 35 | 4 | 6 | 14 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 18 | 0 | 14 | 18 | 5 | 0 | 83 | 262 | | | |
| 其他 | 0 | 0 | 0 | 0 | 6 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 14 | 28 | | | |
| 南投縣 | 仲介 | | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 2 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 小計 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | |
| 雲林縣 | 仲介 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 建商 | | | | | | | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 3 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 小計 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| 嘉義縣 | 仲介 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 建商 | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | 2 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 小計 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | |
| 屏東縣 | 仲介 | | 2 | | | | | | | | | | | | | | | | | | | | 2 | | | | | | | | | | | | | | | | | | | 2 | 6 |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 4 | 4 |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | 1 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | 1 |
| | 小計 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 5 | 0 | 0 | 1 | 12 | |
| 臺東縣 | 仲介 | | 1 | | | | | | | | | | | | | | | | | | | | | | | | | 1 | 1 | | | | | | | | | | | | 1 | 4 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 小計 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 4 | | |

105年第4季房地產消費糾紛原因統計表(106.01)

| 糾紛原因／縣市別 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 合計 | | | | | | | |
|----------|-------|--------|------|-------|----------------|------|------|--------|---------------|------|------|------------|-------------|--------------|-----------|--------------------|-------------|------|--------|-------|-------|--------|-----------|----------|------|------|--------|--------------|-------|--------|---------|------|--------|---------------|-----------|--------|---------|--------------|-----|-----|----|---|---|---|---|---|---|
| | 契約審閱權 | 隱瞞重要資訊 | 廣告不實 | 產權不清楚 | 定金返還(含斡旋金轉成定金) | 開工遲延 | 施工瑕疵 | 建材設備不符 | 工程結構及公共工程安全問題 | 交屋遲延 | 坪數不足 | 屋頂使用權與產權爭議 | 地下室使用權與產權爭議 | 法定空地使用權與產權爭議 | 建物不符容積率規定 | 對預屋未售部分逕自變更設計，增加銷售 | 建商要求客戶繳回契約書 | 建商倒閉 | 停車位使用權 | 停車位面積 | 停車位價金 | 要約書之使用 | 仲介「斡旋金」返還 | 仲介公司欺罔行為 | 一屋二賣 | 賺取差價 | 服務報酬爭議 | 房屋說明書內容與現況不符 | 氬離子檢測 | 鋼筋輻射檢測 | 銷售人捲款潛逃 | 逃漏稅捐 | 有關稅費爭議 | 未提供約書或斡旋金契約選擇 | 終止委售或買賣契約 | 房屋漏水問題 | 標的物貸款問題 | 未提供(交)不動產說明書 | 其他 | | | | | | | | |
| 合計 | 12 | 35 | 25 | 5 | 30 | 0 | 40 | 4 | 8 | 16 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 2 | 12 | 2 | 0 | 1 | 17 | 5 | 1 | 0 | 0 | 0 | 19 | 3 | 46 | 63 | 7 | 5 | 121 | 488 | | | | | | | |
| 仲介 | 7 | 23 | 2 | 2 | 9 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 12 | 2 | 0 | 0 | 17 | 3 | 1 | 0 | 0 | 0 | 0 | 3 | 31 | 38 | 2 | 5 | 24 | 188 | | | | | | | |
| 代銷 | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 10 | | | | | | |
| 建商 | 5 | 12 | 23 | 3 | 12 | 0 | 35 | 4 | 6 | 14 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 18 | 0 | 14 | 18 | 5 | 0 | 83 | 262 | | | | | | | |
| 其他 | 0 | 0 | 0 | 0 | 6 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 14 | 28 | | | | | | | |
| 花蓮縣 | 仲介 | | 3 | | | | | | | | | | | | | | | | | | | | | 1 | | | | | | | | | | | | 1 | 2 | | | 1 | 8 | | | | | | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | | | | | |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 1 | | | | |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | | | | |
| | 小計 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 3 | 0 | 0 | 1 | 9 | | | | | |
| 基隆市 | 仲介 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 2 | 2 | | 1 | 5 |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | | |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | | |
| | 小計 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 5 | |
| 新竹市 | 仲介 | | 2 | | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 4 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 小計 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | |
| 嘉義市 | 仲介 | | | | | | | | | | | | | | | | | | | | | | 1 | | | | | | | | | | | | | | | | | | | | | | | 1 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 小計 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | |
| 澎湖縣 | 仲介 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 小計 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

105年第4季房地產消費糾紛原因統計表(106.01)

| 糾紛原因／縣市別 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 合計 | | |
|----------|-------|--------|------|-------|----------------|------|------|--------|--------------|------|------|------------|-------------|--------------|-----------|--------------------|-------------|------|--------|-------|-------|--------|-----------|----------|------|------|--------|--------------|-------|--------|---------|------|--------|---------------|-----------|--------|---------|--------------|-----|-----|---|---|
| | 契約審閱權 | 隱瞞重要資訊 | 廣告不實 | 產權不清楚 | 定金返還(含斡旋金轉成定金) | 開工遲延 | 施工瑕疵 | 建材設備不符 | 工程結構及共工程安全問題 | 交屋遲延 | 坪數不足 | 屋頂使用權與產權爭議 | 地下室使用權與產權爭議 | 法定空地使用權與產權爭議 | 建物不符容積率規定 | 對預屋未售部分逕自變更設計，增加銷售 | 建商要求客戶繳回契約書 | 建商倒閉 | 停車位使用權 | 停車位面積 | 停車位價金 | 要約書之使用 | 仲介「斡旋金」返還 | 仲介公司欺罔行為 | 一屋二賣 | 賺取差價 | 服務報酬爭議 | 房屋說明書內容與現況不符 | 氬離子檢測 | 鋼筋輻射檢測 | 銷售人捲款潛逃 | 逃漏稅捐 | 有關稅費爭議 | 未提要約書或斡旋金契約選擇 | 終止委售或買賣契約 | 房屋漏水問題 | 標的物貸款問題 | 未提供(交)不動產說明書 | 其他 | | | |
| 合計 | 12 | 35 | 25 | 5 | 30 | 0 | 40 | 4 | 8 | 16 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 2 | 12 | 2 | 0 | 1 | 17 | 5 | 1 | 0 | 0 | 0 | 19 | 3 | 46 | 63 | 7 | 5 | 121 | 488 | | |
| 仲介 | 7 | 23 | 2 | 2 | 9 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 12 | 2 | 0 | 0 | 17 | 3 | 1 | 0 | 0 | 0 | 0 | 3 | 31 | 38 | 2 | 5 | 24 | 188 | | |
| 代銷 | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 10 | | |
| 建商 | 5 | 12 | 23 | 3 | 12 | 0 | 35 | 4 | 6 | 14 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 18 | 0 | 14 | 18 | 5 | 0 | 83 | 262 | | |
| 其他 | 0 | 0 | 0 | 0 | 6 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 14 | 28 | | |
| 金門縣 | 仲介 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 | |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 小計 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 連江縣 | 仲介 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 代銷 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 建商 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 其他 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | 0 |
| | 小計 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |